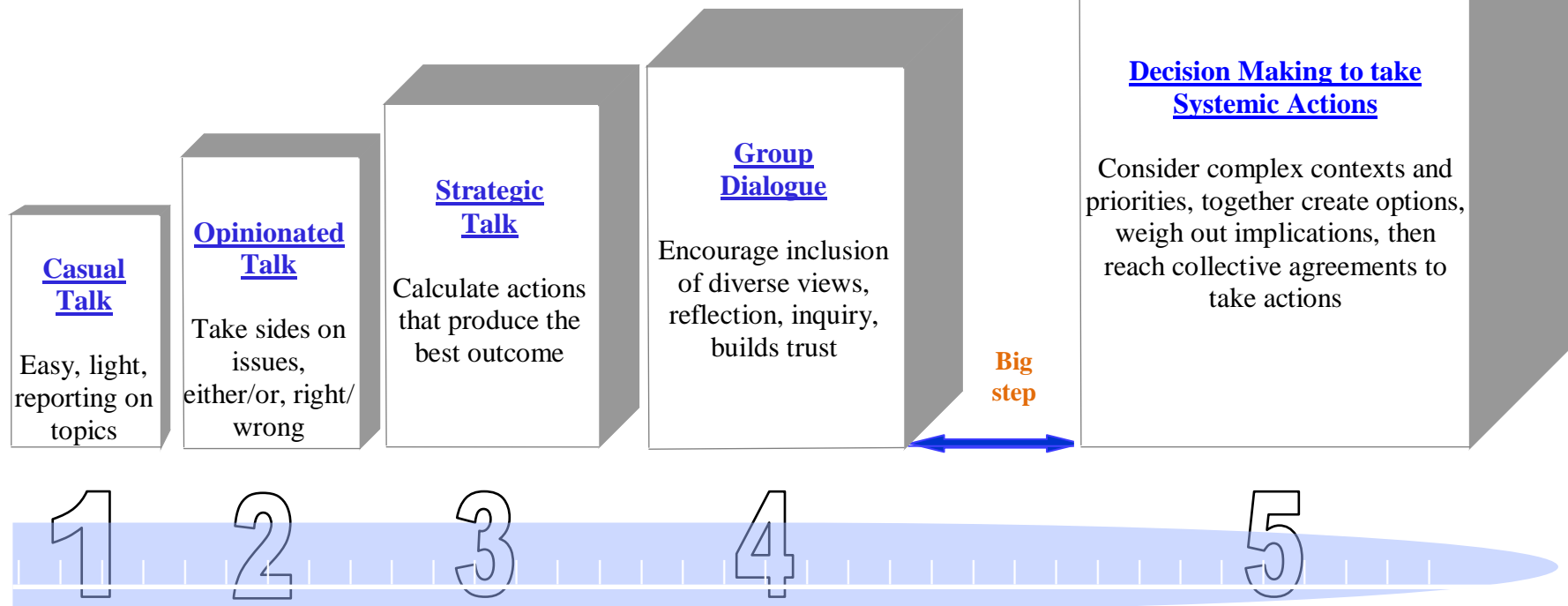


Scale of Public Interactions (SPI)

Increasing Complexity of Engagement



- Focus is on symptoms
- Simple approaches to unseen complexity
- Less time, commitment, structure needed to engage
- Little systemic change
- Individual sphere of concern



- Focus is on multiple root causes
- Complex approaches to complex issues
- More time, commitment, structure needed to engage
- More systemic change
- Integrates individual and common good

Based on Model of Hierarchical Complexity, Jan Inglis and Sara Nora Ross 2006

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1. Casual Talk:

What we do when passing in a grocery store, or when first meeting people - easy friendly chat, simple and safe.

2. Opinionated Talk

Town hall meetings, political debates, protest marches, social media. Often involves position statements and sweeping declarations - “The only way _” , “You will never _____”, “ Everybody has to _____”

3. Strategic Talk

Small group planning, board meetings, project development, expert speakers. Has a goal oriented focus regarding steps to take to solve specific problems

4. Group dialogue

Study groups, book clubs, kitchen table conversations, Open Space, Conversation Café. Requires some facilitation but does not need to have an outcome other than inclusive and meaningful participation.

5. Decisions to take Systemic Actions

Builds on skills developed in #1,2,3 and 4 but transcends them through designed facilitated processes that scaffold more complex interactions and potential transformative actions. Deliberative Democracy